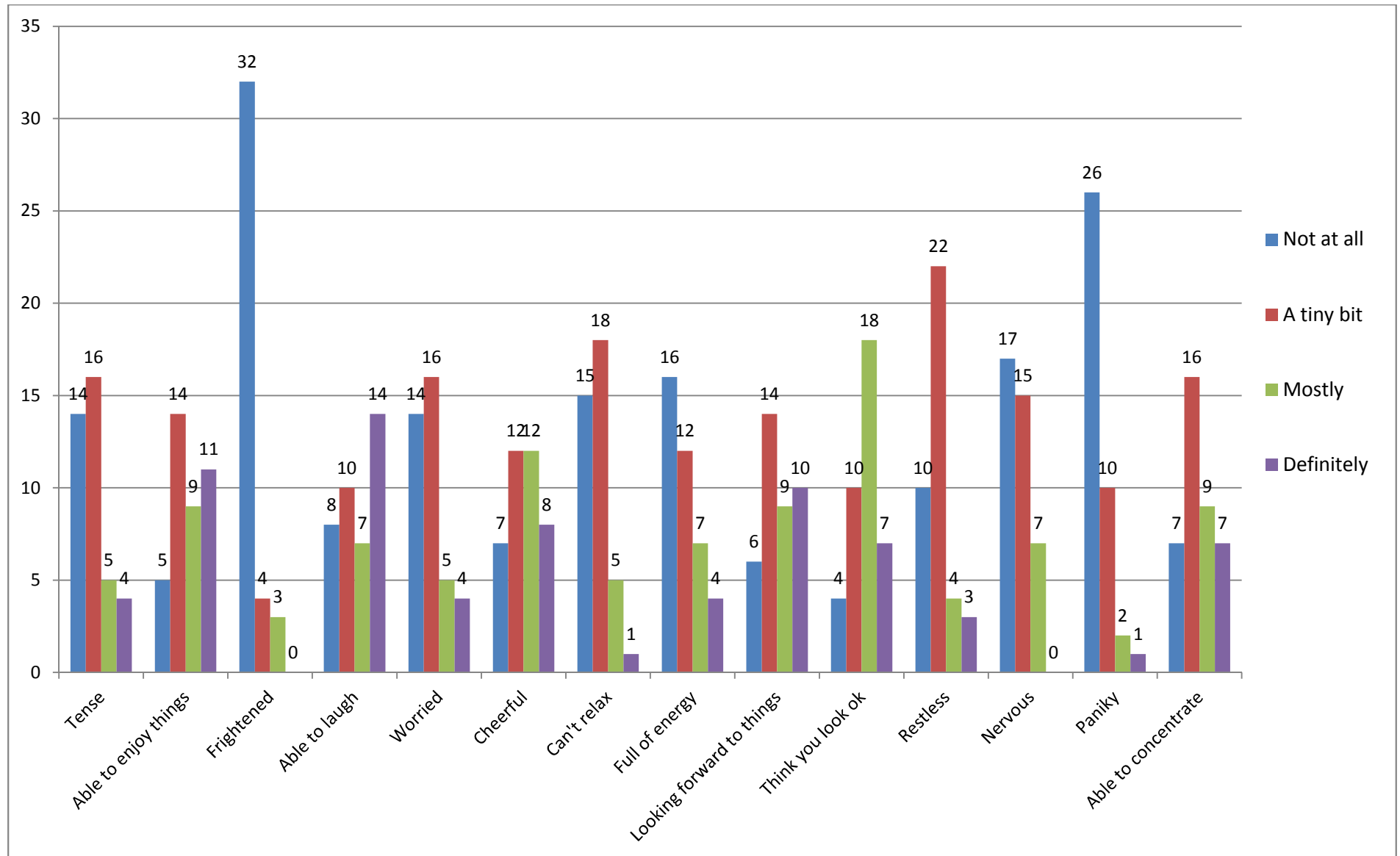
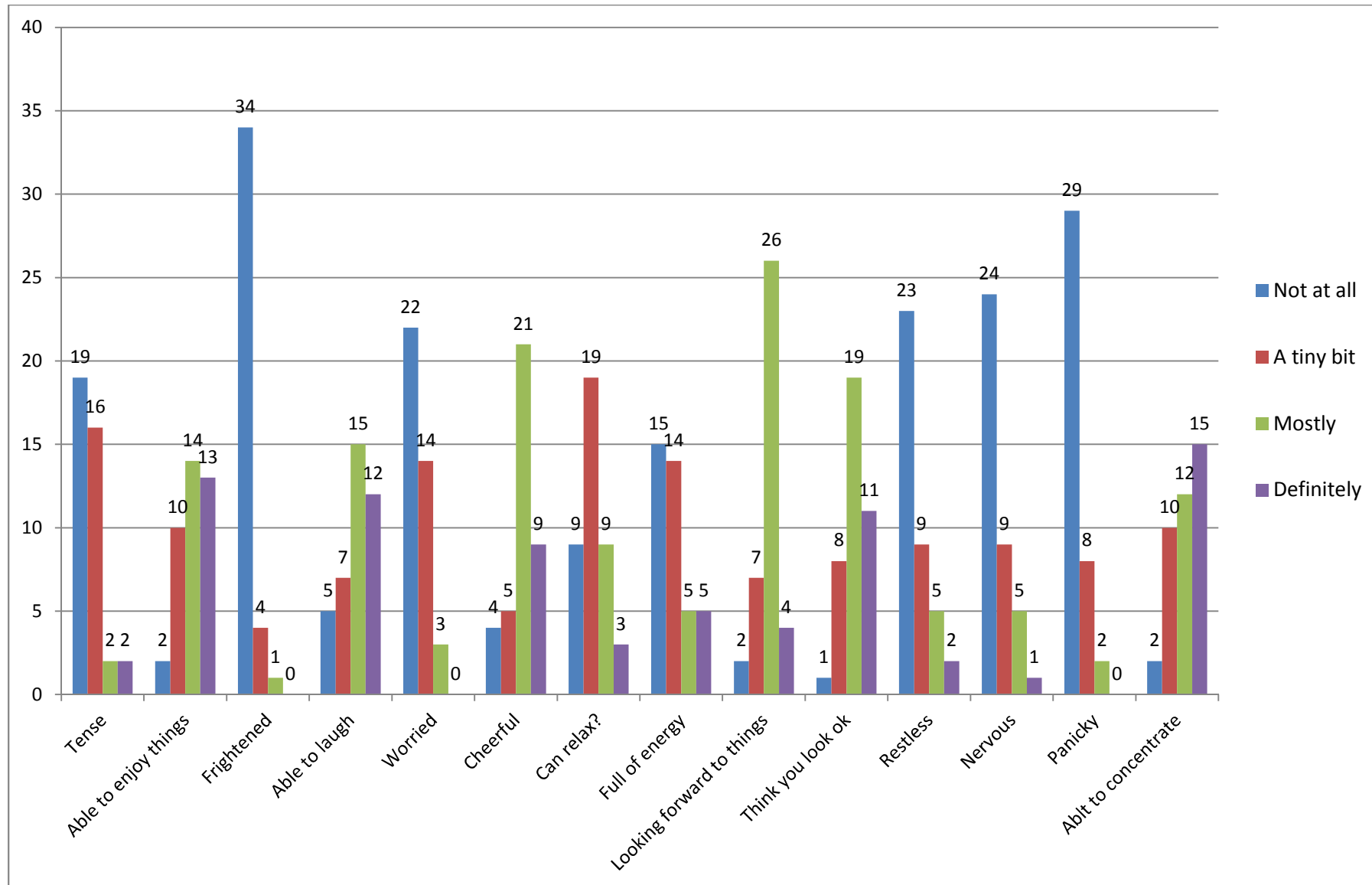


How are you feeling now? Before

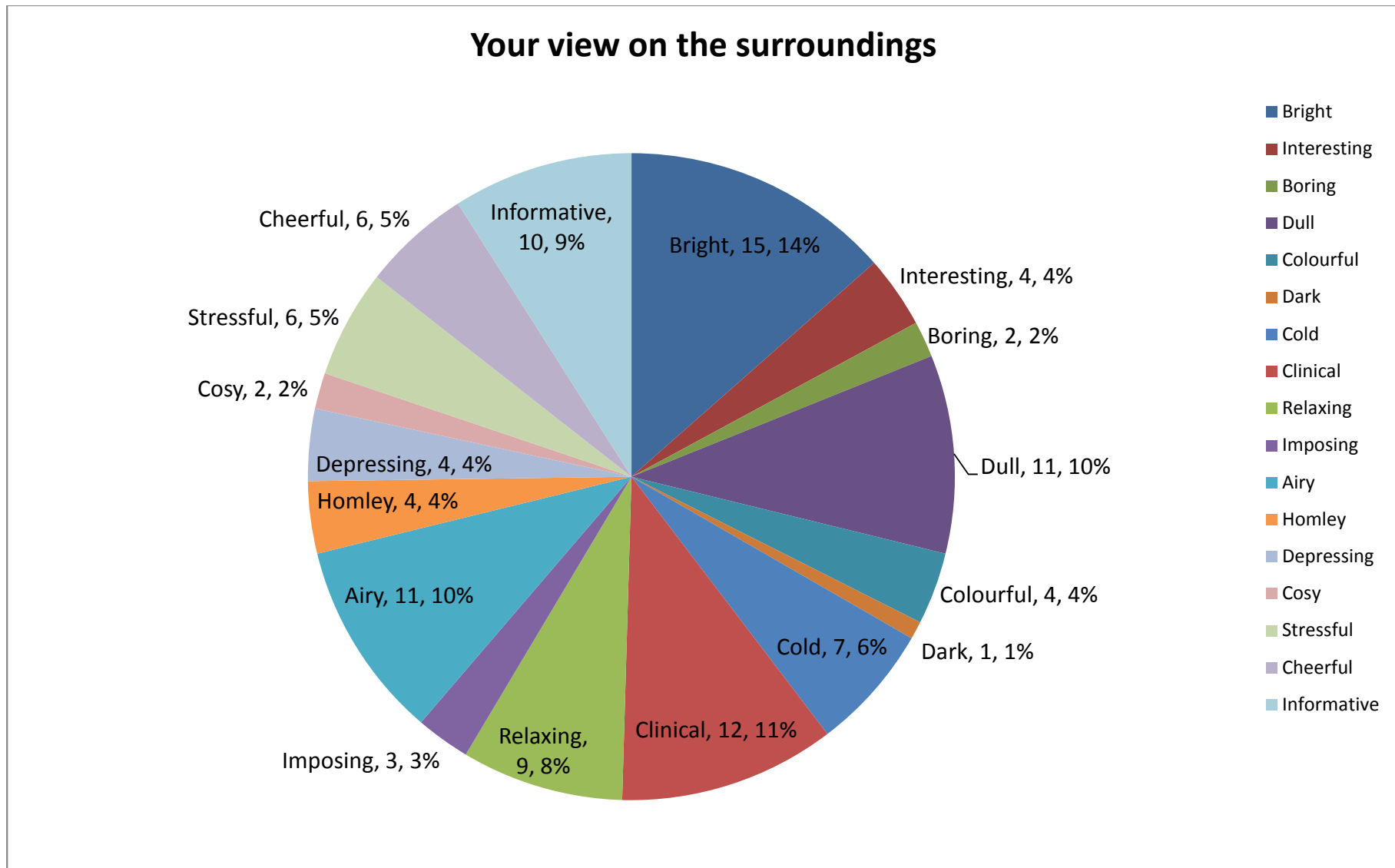


How are you feeling now? After

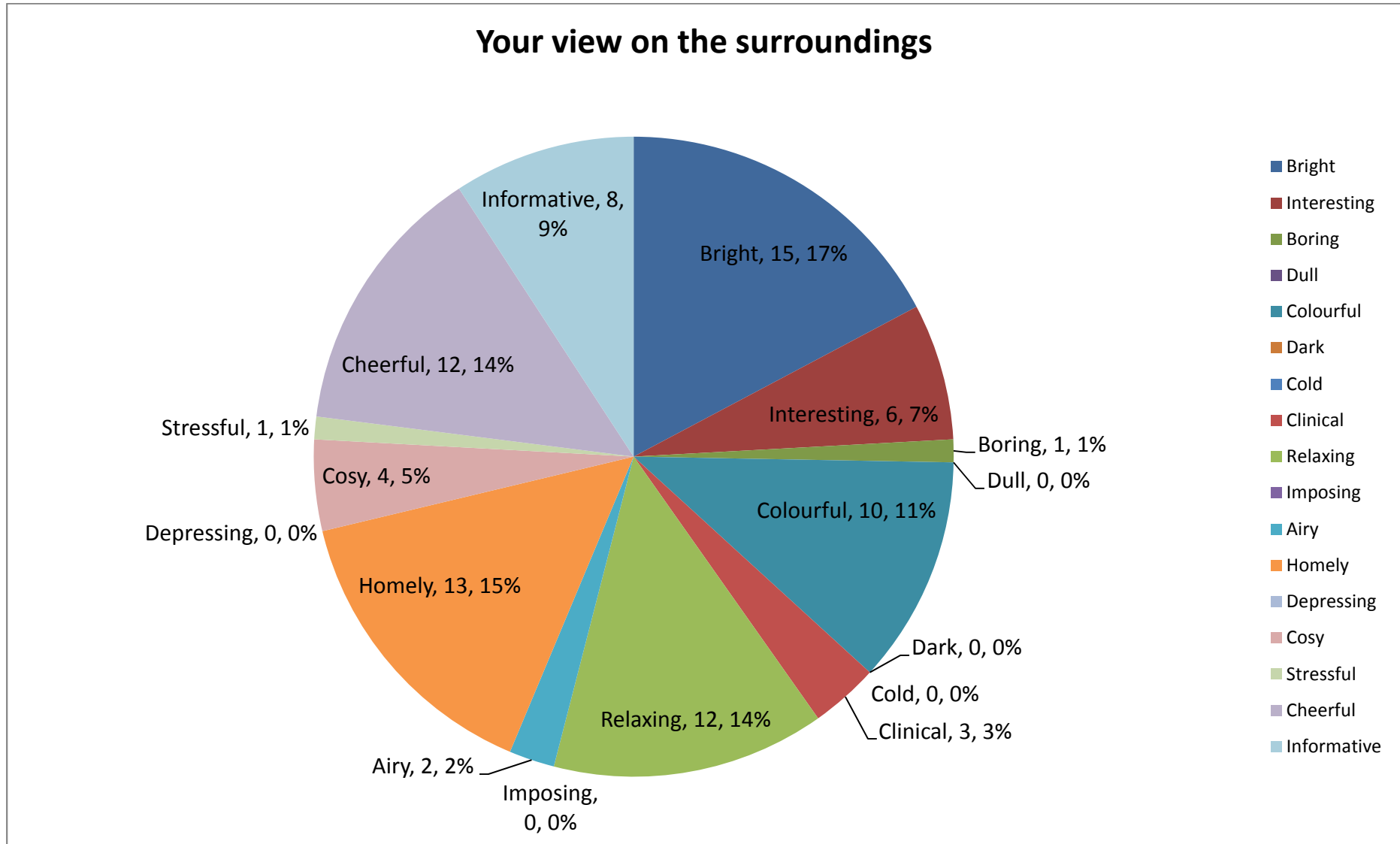


Before		After [3 months after the artwork and adjustments made to the surgery]	
Tense	- 64% tense	Tense	- 51% felt tense – a drop of 13%
Able to enjoy things	- 87% able to enjoy things	Able to enjoy things	- 94% able to enjoy things
Frightened	- 82% not frightened	Frightened	- 87% not frightened
Able to laugh	- 79% able to laugh, generally.	Able to laugh	- 87% able to laugh, generally
Worried	- 64% were worried about something	Worried	- 44% were worried about something
Cheerful	- 82% were cheerful	Cheerful	- 90% were cheerful
Can relax?	- 62% people felt that they could relax	Can relax	- 80% people felt that they could relax
Full of energy	- 59% felt energised	Full of energy	- 62% felt energised
Looking forward to things	- 85% looked forward to things, generally.	Looking forward to things	- 95% looked forward to things, generally.
Think you look ok	- 90% thinks they generally look ok	Think you look ok	- 99% thinks they generally look ok
Restless	- 25% do not feel restless	Restless	- 60% do not feel restless
Nervous	- 44% do not feel nervous	Nervous	- 62% do not feel nervous
Paniky	- 67% do not feel paniky	Paniky	- 74% do not feel paniky
Able to concentrate	- 82% were able to concentrate	Able to concentrate	- 95% were able to concentrate

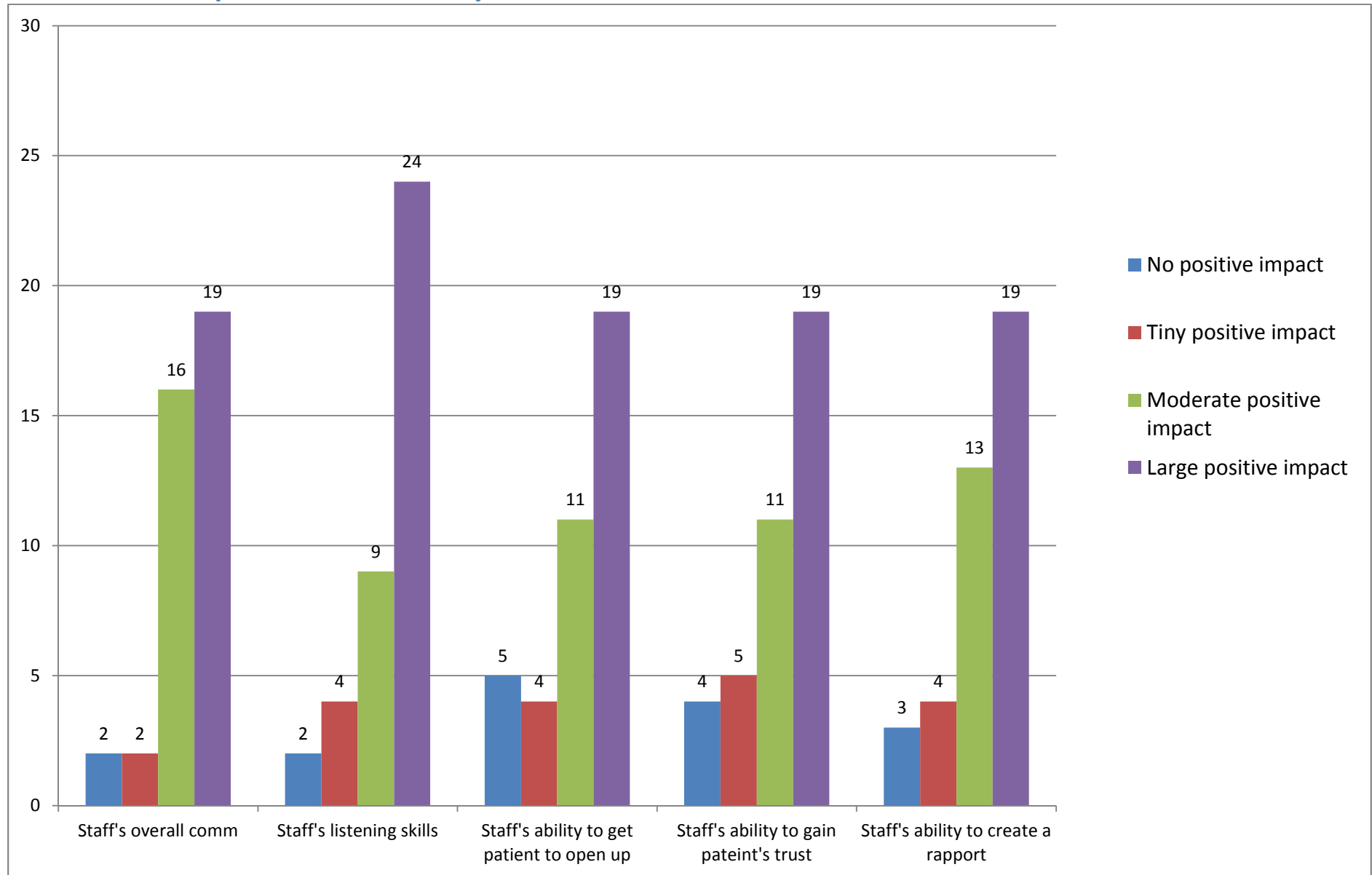
Before



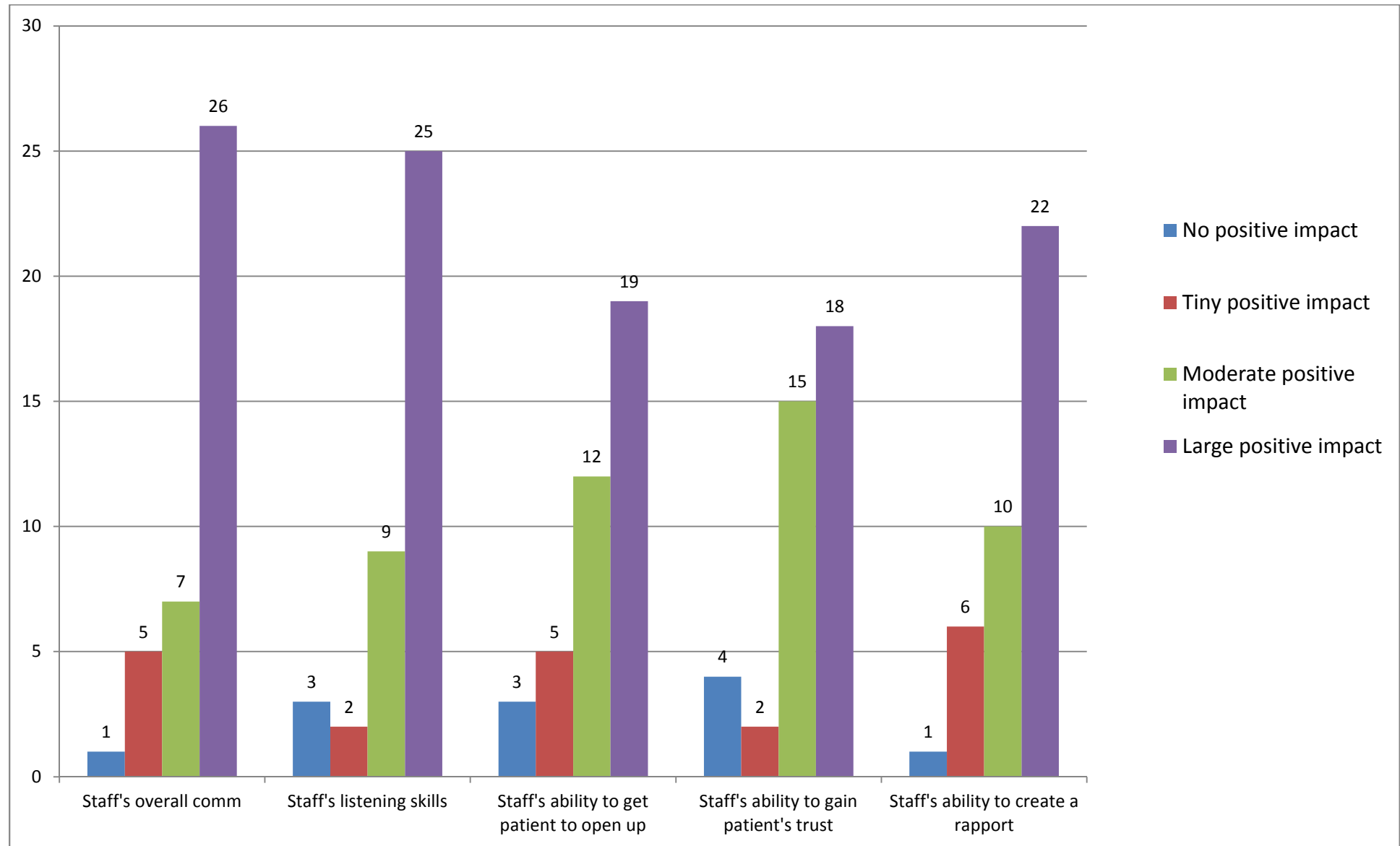
After



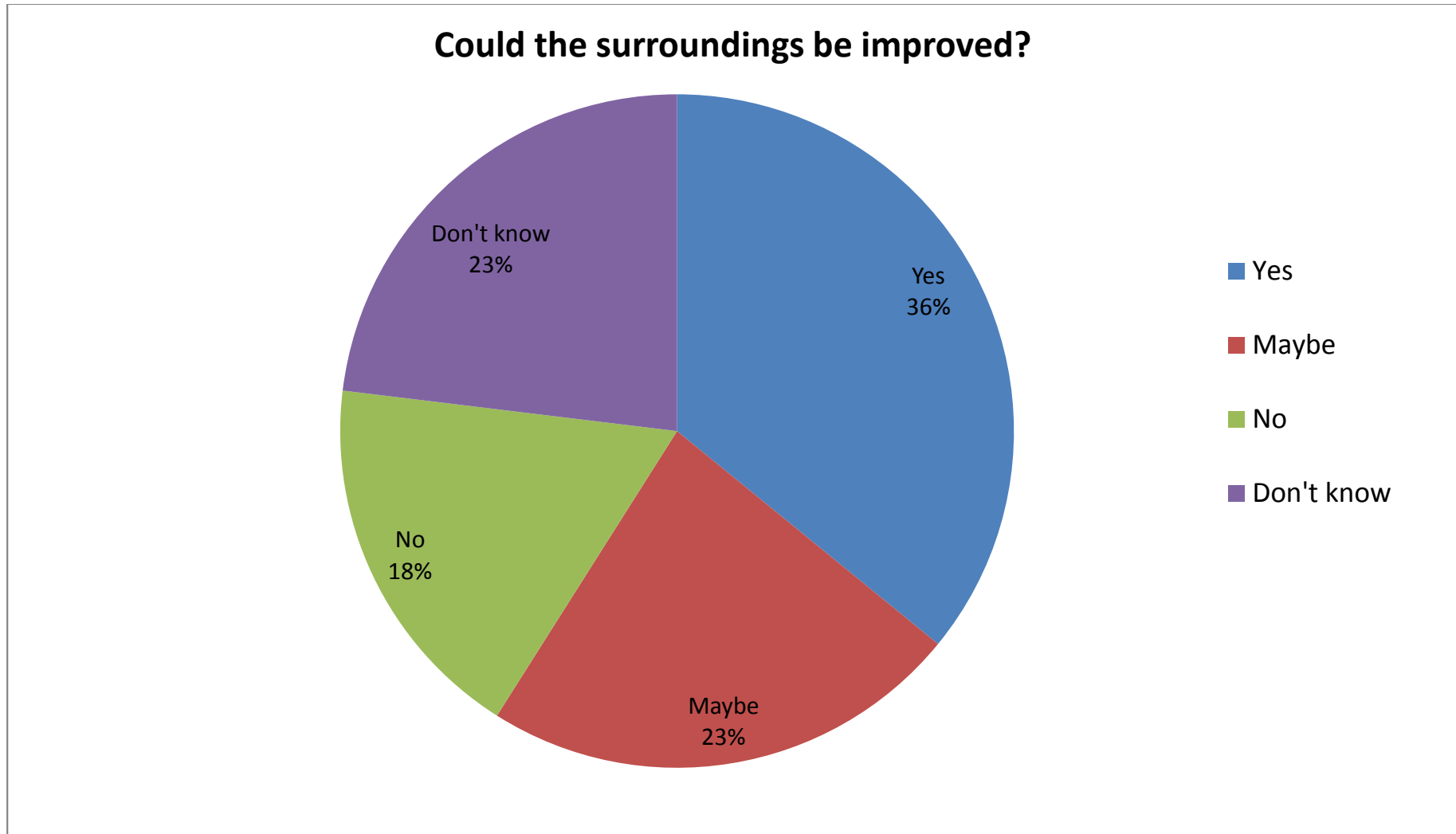
Environment impact on staff delivery Before



Environment impact on staff delivery After



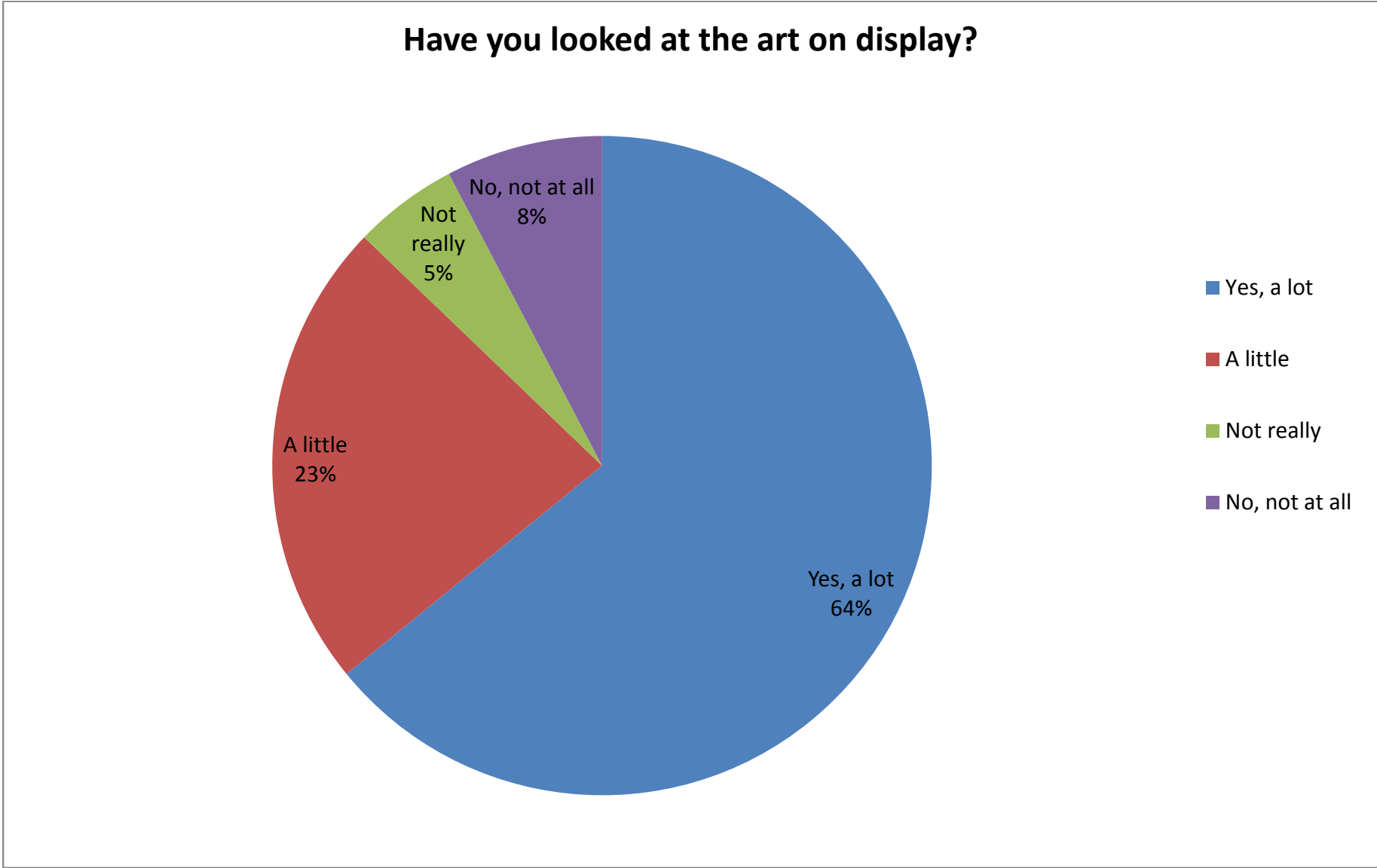
Before



Comments made before improving the environment

Could have more homely effect
Less pin boards with adverts and instead some relaxing photographs of landscapes, maybe
Surroundings can always be improved (in any environment) One should ask staff member! I would say better use of space. 2 large areas on ground floor are used. A fresh environment
Retouching (new paint)
Walls could be painted to give the building a fresher look.
It's a bit dim – better lighting

After



Comments made after improving the environment

Very clear – easy to spot
They are really brilliant!
Interesting and colourful
Lovely. Helps shift the mind a bit
It makes the surgery more friendly and welcoming
Everything here is fine
Angela McGahan – the pear is my favourite
I think it has many colours and a comfortable place and is not a shade place and it is also a peaceful place.
Very nice and colourful